Final

Golf Joint Advisory Committee Meeting Notes
Wednesday, October 14th, 4:00 pm at Country Club Boardroom

Attending: Jerre Barron, Kim Carlson, Dean Collins, Mark Deihl, Keith Ihms, Tom Judson, Jason Loyd, Tammie Loyd, Gary Mertz, Darryl Muldoon, Susan Nuttall, Mary Riorden, Mary Sinkus, Phil Spencer, David Whelchel
Absent: Jim Abrahamson

Votes & Important Topics:

- Flood damage impacted most of the courses. Dogwood & Highlands have reopened. The back 9 at Scotsdale is open. Country Club, Kingswood and the Front 9 at Scotsdale are closed. Timing is dependent on availability of contractors to repair damage. Report as of 10/10 in the Meeting Packet.
- Debris removal from the recent Wind Event should be complete in 2-3 weeks. Then the contractor will come in to chip up the debris.
- Estimates on the plan to reopen Berksdale are pending.
- Keith & Darryl will review a suggestion to add a drop area to #15 at Scotsdale near the bottom of the no mow area.
- Next meeting is Wednesday, November 13th, 8:30 am at the BVCC Board Room. (note time change)

Meeting Notes

Call to Order - Jason Loyd called the meeting to order at 4:00 pm

Committee Course Reports - See Meeting Packet

Staff Reports

Golf Operations - Darryl Muldoon

- Revenue
    - Members Green Fee year to date Revenue trails 2018 by $69,794.00.
    - Golf Cart Revenue is down $32,228.00 over 2018 year to date. We gained some ground, last month we trailed by $31,982.00
    - Guest revenue up by $ 4,958.00 over 2018 year to date.
    - Merchandise Revenue is up $ 11,485.00 over 2018 year to date.
    - Overall, 2019 golf revenue is 3,670,107 compared to 2018 revenue of 3,802,268 - a decrease of 122,061.
- Rounds Statistics
    - Total rounds are down by 4,953 year to date compared to 2018.
    - The breakdown is as follows over 2018:
        - Members rounds down by 6,442 year to date.
        - Non-Member rounds up by 1,489 year to date.
    - Gary asked if there was a better way to track the root cause of declining rounds.
        - We discussed the subjective nature of trying to identify the cause (weather, less people playing, the same people playing less frequently, etc.)
        - On any given day it is difficult to isolate the cause at any single course, however, over a period of a year, we can apply national weather patterns and other statistics to get more information across our golf business.
    - Darryl is now noting significant events on the report
- Berksdale Update
    - Estimates are being gathered for the plan to reopen Berksdale.

- The weather events have hampered this activity because contractors are busy with current workloads.
- Keith reminded the group that if the fences had been up, the recent flood event would have damaged them/knocked them over.
- Susan asked whether permits were required to build the fence. Other than standard city permits and ACC variance, we don't believe there are additional requirements.

- The Fall Mixer and the Bentonville Chamber of Commerce tournaments were postponed due to the flood event. They will be rescheduled.

Golf Maintenance - Keith Ihms

- Update on Wind Event
  - Most debris has been picked up
  - The is debris remaining at Berksdale and Highlands that will be moved to the parking lot holding areas in the next 2-3 weeks. At that point, a contactractor with chipping equipment will be onsite to grind up the debris.
- Storm Event - refer to the Storm Report in the Meeting Packet
  - 7-10 inches of rain fell on the area on Saturday 10/5 and 10/6. It was quick rising flood event.
  - Refer to the Agenda Packet or the most recent e-blast for the current status of the courses.
  - Note, as the water recedes and we can take a good look at the damage. Time and effort estimates are likely to change.
  - Scotsdale Front 9 is closed indefinitely due to infrastructure damage. Country Club Front 9 will also be closed indefinitely due to issues with the tunnel under Lancashire Blvd.

General - Tom Judson

- Overall in the village there is storm damage at Blowing Springs Park, Loch Lomond, at the ball field at the park below the Loch Lomond dam. Then fencing for the small dog area at the Dog Park was damaged. We may need to look for a new location for the Small Dog Park.

Public Comments - none

Board Liaison - none

Old Business - none

New Business

- Mary Riordan brought forth a suggestion regarding a drop zone on #15 at Scotsdale.
  - There are a number of players whose tee shot will not carry the natural area, or the ball is hit into the woods.
  - Due to the contour of the hole, the golfers only practical option is to take the ball back to the tee box (a cycle that could never end).
  - Mary proposed that a drop area be established near the bottom of the hill on the right side of the cart path where there is a flat area.
  - Keith will review the practicality of the drop zone.
  - Darryl will review the concept as it would require a local rule. We will follow up at next month's meeting.

Announcements

- 3 of our Jr golfers qualified for the state tournament
  - 3 Gravette High School golfers that went through our jr. golf program recently qualified for the 4A State Tournament.
- Darryl received his Class A Certification as a Head Professional from the PGA.
- Starting in November, the Golf Committee Meetings will change to 8:30 in the morning.
- The next meeting is Wednesday, November 13th, 8:30 am at the BVCC Board Room.

Adjourn - The meeting was adjourned.

COURSE INSPECTION FOR DOGWOOD, July, 2019

Date of Visit:10/9/19 Name of Reviewer:Susan Nuttall

Head Golf Pro: Paul Gomez Course Super: Scott Hanson

General Appearance of Club House (include Snack Bar and Bulletin Boards): excellent

General Appearance of Course: Great - and open

- Minimal damage from the 7+ inches of rain on Sunday, 10/6. Opened as scheduled. Carts on Path.

Noted Safety Hazards (overhanging and dead limbs, holes, etc.): the crossing at Brittany #8 is dangerous. The cars just aren't looking. With more play on Brittany, this may need to be something that should be addressed.

Golf Cart (cleanliness, sand in container, sharp pencil):excellent

Operational Opportunities (per head pro or pro shop staff) limit to up to 3:

- The complex exceeded it's budget in all revenue categories in September.
- Some periods are very busy handling golf and F&B. Paul is tracking to help evaluate changes in staffing

Maintenance Opportunities (per course superintendent) limit up to 3:

- Minor damage near #14

Comments and Notes:

- Soup, Suds and Song planned forSaturday, October 12
- Friends of Dogwood and Brittany met to plan 2020 projects.

COURSE INSPECTION FOR KINGSWOOD-BERKDALE, SEPTEMBER, 2019

Date of Visit: Oct. 7, 2019	Name of Reviewer: Phil Spencer
Head Golf Pro: Gavin Smith	Course Super: Reed Holly
General Appearance of Club House:	Clean and Tidy. Sales of merchandise for the month were just under budget by about $1000.
General Appearance of Course:	The latest rainfall and flooding left little damage to the course except for debris on the fairways and silt on the nursery green. The rails on the bridge between holes 7 and 8 were destroyed by the flood waters. Temporary rails will be installed until a permanent rail is installed later.
Golf Cart:	All carts are cleaned and ready for play.
Operational Opportunities:	Nothing significant at this time until new budget approved.
Maintenance Opportunities:	Some greens will be aerated but not the usual detail of coring and sand application. Holes 2 and 5 had silt on the greens left from the recent rains and flooding.
Comments and Notes:	The courses are closed for cleanup after the recent rain but expect to reopen by this coming weekend. All tournaments played during the month were successful and enjoyed by all participants.

COURSE INSPECTION

Name of Course: BVCC Course Superintendent: Bruce Fleming

Name of Reviewer: Mary Riorden Greens Superintendent: Rob Dreesen

Date of Visit: 09-24-19

General Appearance of Club House (include Snack Bar and Bulletin Boards): Excellent. It is kept clean and neat at all times. Score cards and pencils are available in the club house and on the carts. Snacks are available for purchase. Merchandise is neatly displayed. Staff in uniform and name tags. Bathrooms below pro shop in great shape and clean.

Golf Cart (cleanliness, sand in container, sharp pencil): Carts are clean and well stocked.

Appearance of Flower Beds, and FOH, FOD, LAL : Tree and limb clean still on going from all the wind damage. Course is in good shape, areas are mowed and traps are well maintained.

Cleanliness and General Repair of Bathrooms: No change in the outdoor bathrooms.

Availability of Water and Cups on Course: Ice and water are available in the restroom area below the club house and is available for purchase at the club house. Water is available on the course through the water fountains and water coolers. Ice is also available in the cart barn as well.

Noted Safety Hazards (overhanging and dead limbs, holes, etc.) Tree limbs and trunks are being cleaned up from the latest wind storm.

Additional Comments. Overall, the condition of the course is beautiful. The grass has filled in beautifully. The greens are putting beautifully. Aeration was completed this month. Many tree were lost in the wind storm and has changed the overall appearance of the course.

From: dean collins
To: Tammie Loyd; Susan Nuttall; dean collins
Subject: Scotsdale Course Report
Date: Tuesday, October 8, 2019 8:00:45 PM

Name of Course: SCOTSDALE

Name of Reviewer : Dean Collins

Date of Visit: October 8, 2019

Head Golf Pro: Alex Standford. Course Super: Kyle Soller

General Appearance of Club House
The appearance of the club house continues to be very appealing for prospective golfers and patrons. They are looking forward to stocking fall merchandise in the near future.

Safety Hazards:
Mother Nature has not been kind to the Scotsdale complex in the past two months. After the wind storm in September we now have the club house being struck with lighting in late September followed by a flood on October 6. The front nine is closed until Thursday or Friday of this week. The driving range is closed until the water recedes from the low water bridge.

Golf Carts:
Excellent staging area for golf carts which are readily available and well maintained.

General Appearance of the Course:
Rather wet, with the front nine closed at this writing. The bridges at one and eight sustained some damage from the flood. Lots of gravel out on holes three and eight. The back nine has been open and Kyle thinks he and his staff can have the front nine open by Thursday or Friday. However, holes 3 and 8 (both par 5's) will need to be shortened to par 3's until it dries enough to allow for the removal of gravel. The driving range is closed due to flood waters. It seemed to me the flood waters were receding much slower on Scotsdale than Kindswood or the Country Club. Not sure of the reason.

Operational Opportunites:
Club House sales exceeded 150% of the budget for the month of September. The staff has been dealing with the damages of a lightning strike in late September. In addition to a black streak on the back side of the club house and possibly a fire put out by the rain, there was some electronic equipment damage. Many repairs have been made and they are still working to get their credit card reader up and running. The Lads and Lassies had a sussessful tournament and continue to offer much appreciated support. Some new umbrella's for the deck, as well as other contributions are much appreciated by everyone.

Maintenance Opportunites:

Kyle and his staff no doubt have more maintenance opportunities than they need at this time. Priority is getting the front 9 holes open and then removing debris from the course as soon as possible.

Kyle remarked that on Friday and Saturday he thought the course was in the best shape of the year. Then the floods came! Now comes that time of year where the temperatures need to be monitored for freezing weather and the covering of greens. Kyle and his staff are to be commended for their devoted work in providing the best golf experience possible at Scotsdale.

Comments and Notes:

Sent from Yahoo Mail for iPad

Course Inspection Report – ***TANYARD DRIVING RANGE***

Visit Date: Oct 9, 2019
Facility Supervisor/Pro: **Hillery Sence**
Reviewer: **Gary Mertz**

General Appearance of Club House (Snack Bar, Bulletin Boards, Displays, etc):

Very Clean and organized

General Appearance of Practice Range:

Well maintained; Hitting off of grass. Aerating and filling have allowed effective draining of the practice tee. Tanyard was hitting off the grass the day after the storm.

Noted Safety Hazards (trees, holes, etc):

None

Operational Opportunities (per Head Pro or Staff):

Golfers only parking signs for first row parking – ON HOLD Budget issue;

Maintenance Opportunities (per Superintendent):

None

Comments and Notes:

Follow-up Items:

- **Parking sign**
- **Range ball retrieval in woods**

COURSE INSPECTION FOR Highlands, October 2019

Date of Visit: 10/09/19 Name of Reviewer: Mark Deihl

Head Golf Pro: Alex Sanford Course Super: Greg Jones

General Appearance of Club House (include Snack Bar and Bulletin Boards): Looks great.

Pro shop looks good, well stocked, and staff is inviting. Sales were up and over the budgeted amount. Course is busy.

Bar Area- Great community bar. Bill has specials going, with a great Happy Hour crowd, and a good golf crowd. New TV's have been mounted around the pub for watching games, with one more new TV planned behind the bar. Great place to watch football and other sporting events.

General Appearance of Course: The course faired well with the flooding this weekend, with minimal damage on holes 4, 5, and 6. Mostly cleanup and raking up rocks and limbs. Course looks beautiful.

Noted Safety Hazards (overhanging and dead limbs, holes, etc.): None

Golf Cart (cleanliness, sand in container, sharp pencil): Carts are clean with score cards and pencils. Containers filled with sand for divots.

Operational Opportunities (per head pro or pro shop staff) Spoke to Alex, golf rounds are doing well. Sales are over 115% of budgeted amount. Course is very busy, and sales are doing great.

Maintenance Opportunities (per course superintendent) limit up to 3: Greens where aeriated middle of last week. Today is one week of growth, with the temperatures the greens should be mostly healed up in another 7-10 days weather permitting.

Comments and Notes:

BELLA VISTA
PROPERTY OWNERS ASSOCIATION

From: Darryl Muldoon, Director of Golf Operations

To: Golf Committee

Date: October 9th, 2019

Subject: Golf Financials and Rounds Report

On the Revenue Report for September you will notice:

- Members Green Fee year to date Revenue trails 2018 by $69,794.00.
- Golf Cart Revenue is down $32,228.00 over 2018 year to date.
    - We gained some ground, last month we trailed by $31,982.00
- Guest revenue up by $ 4,958.00 over 2018 year to date.
- Merchandise Revenue is up $ 11,485.00 over 2018 year to date.

On the Rounds Report for September you will notice:

- Total rounds are down by 4,953 year to date compared to 2018.
- The breakdown is as follows over 2018:
    - Members rounds down by 6,442 year to date.
    - Non-Member rounds up by 1,489 year to date.

You will notice on the round report I have added course closings and timelines as suggested by this board. Comments and Questions?

Printed on 10/09/19

YTD: September 31st 2019

Round Totals	Year							
	MEMBER			Total	NON-MEMBER		Total	Grand Total
Round Type	Regular Play	Regular Play (AGGF)	Tournament		Regular Play	Tournament		
2017	**52753**	**47045**	**751**	**100549**	**22042**	**4188**	**26230**	**126779**
BERKSDALE	6273	4820		11093	1885		1885	12978
BRITTANY	4126	714	159	4999	1031	148	1179	6178
COUNTRYCLUB	8259	7375	149	15783	3963	813	4776	20559
DOGWOOD	9950	10196		20146	4711		4711	24857
HIGHLANDS	4127	4986		9113	2207		2207	11320
KINGSWOOD	9514	9465	443	19422	3276	3227	6503	25925
SCOTSDALE	10504	9489		19993	4969		4969	24962
2018	**45189**	**43419**	**1824**	**90432**	**24891**	**3559**	**28450**	**118882**
BERKSDALE	5087	3220		8307	2088		2088	10395
BRITTANY	3130	378	61	3569	891	566	1457	5026
COUNTRYCLUB	8646	9680	622	18948	5845	1194	7039	25987
DOGWOOD	8003	8204		16207	4393		4393	20600
HIGHLANDS	7708	8946	123	16777	4983	437	5420	22197
KINGSWOOD	8695	9134	972	18801	4392	1327	5719	24520
SCOTSDALE	3920	3857	46	7823	2299	35	2334	10157
2019	**42292**	**40718**	**980**	**83990**	**27323**	**2616**	**29939**	**113929**
BERKSDALE	2643	1317		3960	1361		1361	5321
BRITTANY	3398	698		4096	1051	284	1335	5431
COUNTRYCLUB	6965	7952	217	15134	5371	872	6243	21377
DOGWOOD	7757	7652		15409	4393		4393	19802
HIGHLANDS	6381	7421	175	13977	5064	251	5315	19292
KINGSWOOD	7666	8467	554	16687	3998	1036	5034	21721
SCOTSDALE	7482	7211	34	14727	6085	173	6258	20985

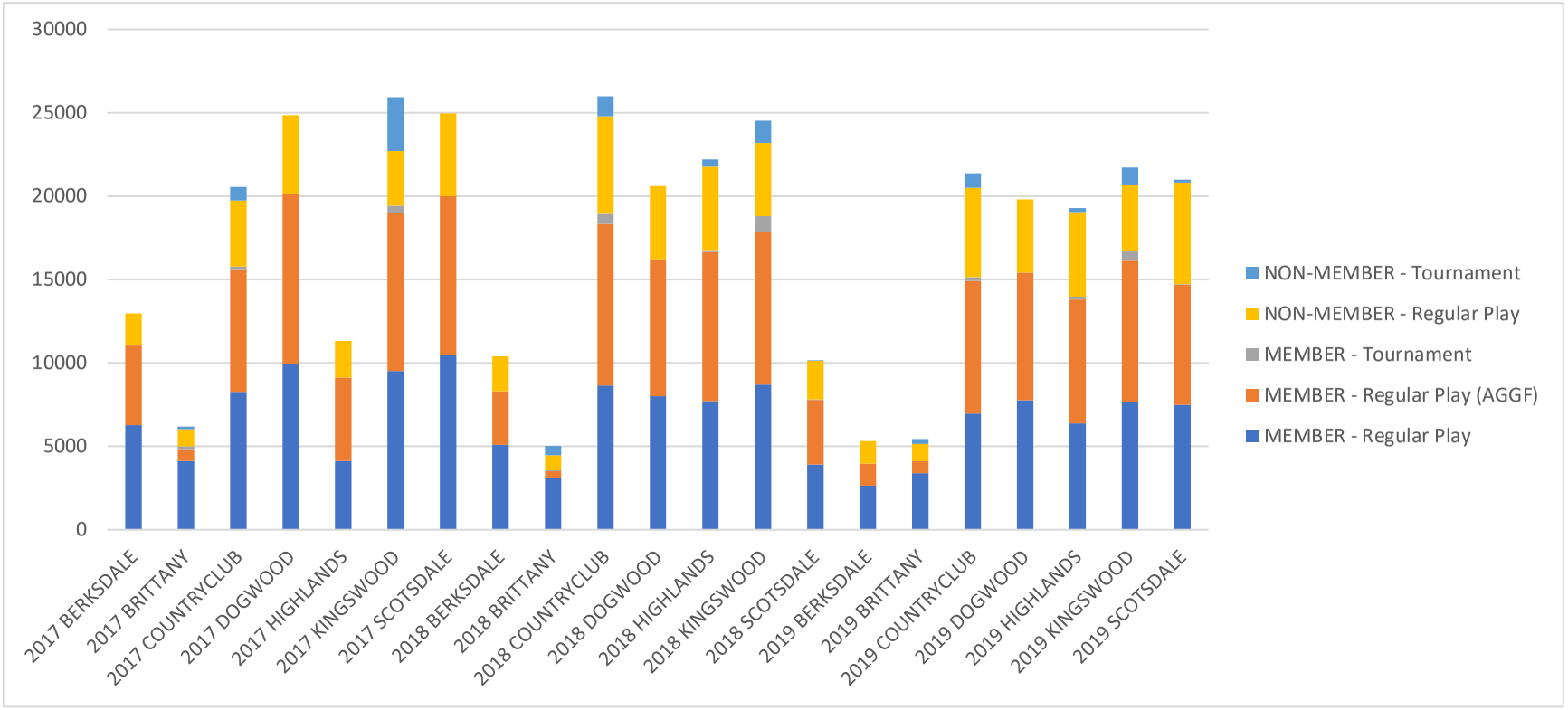
Important Time lines:

Berksdale: Closed May 16th due to bridge dammage

Dogwood and Brittney : Closed May 19th for the Fire — Total days closed: 15 days

Highlands: Closed due to wind storm Aug 27th — Total days closed: 3 days

BVCC: Closed due to wind storm Aug 27th — Total days closed: 3 days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2018 SCOTSDALE
2019 BERKSDALE
2019 BRITTANY
2019 COUNTRYCLUB
2019 DOGWOOD
2019 HIGHLANDS
2019 KINGSWOOD
2019 SCOTSDALE
NON-MEMBER - Tournament
NON-MEMBER - Regular Play
MEMBER - Tournament
MEMBER - Regular Play (AGGF)
MEMBER - Regular Play

GOLF FEES AND CART REVENUE ANALYSIS

For the Nine Months Ending September 30, 2019

Description	2017	2018	2019
Member Greens Fees *	$860,777	$769,836	$700,042
Annual Greens Fee	$822,179	$848,947	$812,465
Total Members Green Fees	$1,682,955	$1,618,783	$1,512,507
Cart Rentals	$624,208	$663,078	$667,706
Private Cart Registrations	$147,061	$134,866	$121,459
Annual Seat Leases	$438,606	$422,427	$398,978
Total Cart Fees	$1,209,875	$1,220,371	$1,188,143
Guest Greens Fees **	$569,227	$559,999	$564,957
Merchandise Revenue	$394,214	$402,015	$413,500

OCTOBER 6,2019

FLOOD REPORT (5-7.5 inches of rainfall)

Berksdale:

- Bridges all intact, but lots of debris against them. Railing lost on number 2 bridge. Number 18 has no noticeable additional damage to structure.
- Green numbers 2 and 3 under water and required silt removal.
- Debris in most fairways consisting of large tree limbs and root balls.
- All irrigation is operational including pump station.

Kingswood:

- Bridges all intact. Some debris against number 7 to 8 bridge and railing lost.
- Green numbers 2,3,4 and 7 under water and required silt removal. Monday was regular schedule Fall aeration. No structural damage to greens. We will now only aerate those which had silt on them plus problem green number 13.
- Some tee boxes under water but no damage.
- Bunkers washed out and will need additional sand installed.
- Minimum gravel on hole numbers 4, 9 and 14.
- Silt on fairway numbers 2,3,4,5,8 and 14.
- Large logs and root balls on many fairways.
- Lost irrigation signal wire on number 7 bridge. All other irrigation is operational including pump station.
- Numerous cart directional signage and tee markers missing. New ice machine at halfway house undamaged.

BVCC:

- No noticeable damage to bridges or low water crossing. Some debris removal from number 11 low water Xing.
- Silt on green 11 and 12, plus removed a 20” diameter log from green number 12. Number 17 green under for short period but no silt deposited. No structural damage to greens, just some minor scuffing and several small areas of missing turf. Greens impacted were 11,12 and 17.
- Several tees had silt and debris with a large root ball on number 11 back tee. No structural damage to tees which went under water.
- **Bunkers on number 11,12 and 17 will require removal of old sand and debris and new sand installed. Have not yet found any damage to Better Billy Bunker Liners. This will require outside contractor assistance and take up to 3 weeks of good weather to complete.**

- Minor damage to section of path adjacent to 11 low water Xing on north side Will need to install additional concrete path.
- **Major path washout areas leading into tunnel 5 to 6. Require contractor for repairs. Also has phone cable in area needing repair requiring phone company help as well.**
- Irrigation control box on 11 damage but operational. All other irrigation including pump station is operational.
- Major gravel deposited between 17 green and 11 forward tee box and behind 5 green. Some gravel on 3 fairway. Debris on hole numbers 11,12,13,17,3,4,5 and 6.
- Number 5 fairway has heavy silt. This hole will need to be played as a par 3 for several weeks. Silt and debris front of 3 green.
- Several large tree trunks and root balls throughout course. Large washout by path on 5 green side of tunnel to 6 tee. Path undermined leading into the tunnel requiring major work.
- Replace numerous tee markers and cart directional signage and several ballwashers.

Scotsdale:

- All bridges in tack with no noticeable damage but debris removal needed.
- Some water onto 18 green.
- Large gravel deposits on number 3, front 4 tee,8, 9 and alternate path area from 11 green to 12 green.
- Sand replacement green bunker number 13.
- **Mainline irrigation pipe exposed at bridge crossings number 2 and 8. These areas will require outside contractor help for irrigation repairs, bank stabilization and cart path repairs.** All controllers and pump station operational.
- **Will need to replace several sections of damaged cart path on front 9 requiring outside contractor assistance.**

Highlands:

- Gravel and debris on 5,6,7,12,13 and 14.
- No structural damage and irrigation and pump station operational.

Dogwood and Brittany:

- Minor erosion left side number 14.
- Minor debris pickup in low areas and drainageways.

Dogwood, Brittany, B9 Scotsdale and F9 Highlands open on Monday.

All Highlands opened Tuesday morning

Scotsdale B9 opened on Monday. F9 closed indefinitely until repairs can be made to undermined path at 8 bridge and main line irrigation repositioned at 2 bridge.

Kingswood to open Saturday morning, contingent on rail installation 7 bridge.

BVCC B9 to open Saturday, weather permitting, Bunker repairs on number 11,12,13 and 17 will not be completed for 3-5 weeks depending on contractor and weather. Front 9 closed indefinitely pending repairs to wash out area at tunnel from 5 green to 6 tee.