

October Meeting Notes Final

Golf Joint Advisory Committee Meeting Notes

Wednesday, October 11, 2017, 5:00 pm at Riordan Hall

Important Outcomes / Announcements:

- **Sr. Mens Club Championship to be moved to Highlands**
 - **Next meeting: November 8, 2017 8:30 am at Riordan Hall**
-

Present: Bill Barr, Rex Butler, Leia Christeson, Dean Collins, Keith Ihms, Kim Carlson, Tom Judson, Jason Loyd, Darryl Muldoon, Susan Nuttall, Bruce Portillo, Terry Predl, Mary Riorden, David Whelchel, Phillip Wright

Absent: Ruth Hatcher

Meeting Notes:

Call to Order – Bill Barr called the meeting to order at 5:05 pm. Tom Judson introduced the new BVPOA Secretary, Leia Christeson.

Staff /Board/Management Reports:

- **Golf Course Maintenance** – Keith Ihms
 - Dogwood Cart Paths: work is expected to be done 10/23 – 10/27 weather permitting. The course will be closed during this time.
 - Other Maintenance Topics
 - Budgets were submitted; the Golf Maintenance budgets focuses on overall conditions rather than major projects. The budget includes funding for Bunkers at Dogwood, the Spillway at #2 Country Club, Equipment for the Scotsdale Driving Range and compliance projects. The POA Board will be presented with the budget in the coming weeks.
 - 2018 Maintenance Days; Courses will have 1 day per week that are designated for Maintenance. Scotsdale maintenance will occur in the afternoons at the conclusion of the morning shotgun. All other courses will be closed in the mornings.
 - #8 green at Country Club: The new green has been closed to allow for stronger root development. It is likely the green will be closed until Spring, 2018 to allow the roots to continue to develop late into the Fall. The temporary green will be reestablished. Rex asked if there were any steps that could be taken to improve the temporary green; Keith will review.
 - Tanyard Creek Practice Center: overseeding has been done, stations will be rotated between the grass area and the mats for the fall/winter season.
- **Golf Operations** – Phillip Wright/Darryl Muldoon
 - Course Ratings/ Handicaps: There is still not a rating team in Arkansas, we will probably get 2 courses rated in the spring
 - Renovation Celebration at Highlands on October 13: 108 players have signed up, there is still space for more
 - Golf Course Benches: Benches at Dogwood are in need of replacement. Replacement costs are \$800 per bench. The committee discussed the suggestion that the benches in disrepair be removed. Due to the terrain, there are rarely walkers on this course. There were no objections to having the

October Meeting Notes Final

benches removed. Any memorial plaques will be retained. If any new memorial benches are purchased, they will be the same standard being used by all departments in the POA.

- Golf Financials: see Appendix 1
- Other Operations Topics
 - The Clear Creek Customer Appreciation Golf Outing is scheduled for October 30th in Branson. Phillip asked Committee Members to let him know this week if they would like to play in the tournament.
 - Upcoming tournaments include 2-Person Modified, Sr. Mens Championship and the Veteran's Tournament

Board Liaisons – Ruth Hatcher, Bruce Portillo, David Whelchel

- David appreciated the team at the Highlands for all of the work and the outstanding results.

General Operations – Tom Judson

- Current focus is the budget. Player Managers have been included in the budget.
- Hydrology Study will be delivered on 12/28.
- 70 people attended the tour at Country Club. Work is progressing.

Open Forum: Members of the community are welcome to speak. 3 minute limit. Discussion limited to clarifying questions.

Pete L. discussed placement of pins that a cut on a slope.

1. Why are the holes cut on the slope?
2. Who trains employees?
3. Does anyone check?
4. Is there a standard?

Per Keith: The Superintendent trains the staff. The placements are not usually reviewed during the busy season due to other work demands. It is challenging to communicate the fine points to new workers who are not golfers. Keith appreciates specific information so the particular situation can be reviewed.

For #12 Scotsdale, 3 pin placements have been set for the Fall/Winter season. These have been reviewed by Darryl.

Rick D. Is the 4-day advance notice for group meeting our expectations?

Per Phillip: Yes, it has resulted in the Tee times being freed up. About 50% of the groups change tee times regularly, 50% are consistent. This has helped to organize shot guns and free up morning tee times, especially when a shotgun isn't full.

Other questions/comments

- Do we take credit cards in advance when a non-member makes a tee time? - Per Phillip-not at this time
- Has the issue with editing an on-line booking been resolved? Per Darryl – User Acceptance Testing is finishing this week
- On the National Golf Network Score Recording System – what does a code of H mean? It is not in the legend. Phillip will research. (Action Item)
- Will the Play Managers have authority needed to perform the job? Per Phillip – yes, there will be a

October Meeting Notes Final

detailed training sessions

- **Old Business:**
 - None
- **New Business**
 - Reports on Golf Course status – Committee Members
 - **Highlands – Jason loyd** – the course is beautiful. Opened a discussion on how can we get the groups more involved in routine maintenance? Will be added to New Business next meeting.
 - **Scotsdale- Dean Collins** – Pin placement is tough for the pace of play at Scotsdale #12. Fringes have been wet. Per Keith, due to constraints of the watering system, when the greens require substantial water, the collars will have a tendency to hold the water longer than the greens.
 - BVCC – Mary Riorden – the course is beautiful, there are some bathroom cleaning issues as noted in the report
 - Kingswood – course looks good, the greens have recovered from the recent aeration. The collars are a little rough. Per Keith, the collars are now being mowed a little higher for the winter. This issue is common in the fall season.
 - Berksdale- in great shape and is getting good play. Per Tom Judson, play is 72% of last year and trending up. This is higher than expectations.
 - Dogwood – the course is in great shape. Aeration was recently done. The efficiency and courtesy of the staff is outstanding. Golfers are looking forward to the new cart paths and bunkers.

Action Items from Prior Meeting - Susan

None

Review New Action Items – Susan

- Phillip to follow up with Nation Golf Network to find out what the H coding is.
- Add topic of getting groups involved in routine maintenance to next months New Business Agenda

Meeting Adjourn and reminder of next Meeting – The meeting was adjourned at 6:14 pm. The next meeting is November 8 , 2017, 8:30 am Riordan Hall

October Meeting Notes Final

Appendix 1: Golf Financials through September, 2017

GOLF FEES AND CART REVENUE ANALYSIS Year to date September 2017

COMPARISON 2015, 2016 AND 2017			
	2015	2016	2017
Member Greens Fees *	\$1,036,059	\$1,064,454	\$860,777
Value Cards	\$126,969	\$0	\$0
Annual Greens Fees	\$504,210	\$736,123	\$822,179
Total Members Green Fees	\$1,667,238	\$1,800,577	\$1,682,955
Cart Rentals	\$465,238	\$537,715	\$624,208
Private Cart Registrations	\$202,156	\$165,035	\$147,061
Annual Seat Leases	\$437,680	\$440,292	\$438,606
Total Cart Fees	\$1,105,074	\$1,143,042	\$1,209,875
Guest Greens Fees **	\$696,877	\$567,208	\$569,227
Merchandise Revenue	\$349,929	\$352,317	\$357,568